THER NUMBERS - (Listed in order of preferences)

ONFIDENTIAL TELEPHONE NUMBERS
elephone Numbers you wish to be omitted)

ear Customer
indly provide us with feedback using the questionnaire below. Your opinion is very important to us as it helps us to improve our products and service to you.

	Excellent	Very Good	Good	Need Improvement
How satisfied are you with the quality of service you receive from our Company?	☐	☐	☐	☐
How satisfied were you with the courtesy and friendliness of the Sales Executive during their most recent visit?	☐	☐	☐	☐
How satisfied were you with the explanations and instructions received?	☐	☐	☐	☐
How satisfied are you with the response to your enquiries by our customer service staff?	☐	☐	☐	☐
If you have contacted us by telephone, how satisfied were you with the way our receptionist handled you?	☐	☐	☐	☐
How satisfied are you with the quality of (a) this directory?	☐	☐	☐	☐
(b) Internet Directory http://www.yellowpageskenya.com?	☐	☐	☐	☐
How satisfied are you with our delivery of the directories?	☐	☐	☐	☐

Do you have an advertisement in the current directory? YES ☐ NO ☐

If not, Why? _____

If we could change one thing to serve you better, what would it be? _____

Any other relevant comment or information? _____

Thank you for taking time to provide us with your feedback

ME _____ POSITION _____

ned _____ Date...../...../.2004

OR OFFICIAL USE ONLY

THIS DIRECTORY IS GIVEN FREE OF CHARGE TO ALL TELKOM TELEPHONE CUSTOMERS COVERED BY THIS EDITION.

y buy this directory from Street Vendors or Hawkers when you can get it for free?

AAR

Q,916.762500025
N14
2005

Kenya Telephone Directory 2005

NAIROBI EDITION

EMERGENCY & USEFUL NUMBERS

POLICE

Police	999
CID Headquarters,Nairobi	2713311
Police Headquarters,Nairobi	240000
Nairobi Area Province	2717777
Pangani Flying Squad	761111
J.K.I.A. (KAPU)	823888
Nairobi Area Headquarters	2724201-8
Central	222222-5
Kasarani	803310/803721
Embakasi	823211
Gigiri	521353
Kilimani	2722222
Buruburu	792900
Langata	501916/7
Embu Provincial Hq	30666
Eldoret	62888
Garissa	2000
Kakamega Provincial Hq	20666
Kisii	30222
Kisumu Provincial Hq	23777
Machakos	20000
Meru	31222
Mombasa Provincial Hq	222121
Mombasa,KPA	222811
Murang'a	31188
Nakuru Provincial Hq	45555
Nyeri Provincial Hq	30888
Thika	31000
Wajir	21199

AIDS

Kenya Aids Watch Institute	2717589

DRUGS

Drugs Helpline	743377

AIRPORT

Jomo Kenyatta International Airport	822111
Wilson Airport	501943

H HOSPITALS

Aga Khan Hospital, The	3740000
Gertrudes Garden Children's Hospital	3763474
Guru Nanak Ramgarhia Sikh Hospital	763481
Hurlingham Medicare Plaza	2729400
Hurlingham Womens Hospital	2726824/6/7
Kenyatta National Hospital	726300
Mater Misericordiae Hospital	531199
Metropolitan Hospital	781730
Nairobi Hospital, The	2722160
Right Medical Centre	48530
St James Hospital	606060
MP Shah Hospital Social Service League	3742763

AMBULANCE

Ambulance	999
AMREF Flying Doctors Service	315454/5
AAR Emergency Ambulance	2717374
Phoenix Aviation Ltd	605837
Intensive Care Air Ambulance Ltd	604945
Road Safety Network	243358
St John Ambulance	210000

FIRE

Fire Station	999

ELECTRICITY

Head Office	221251
Fault Reporting	3742742

TELEPHONE

Operator	900
Faults	997
Customer Care, Sales & Billing	980

TRAIN

Nairobi Railway Station	221211

WATER

Nairobi City Water & Sewerage	557131-3, 553737

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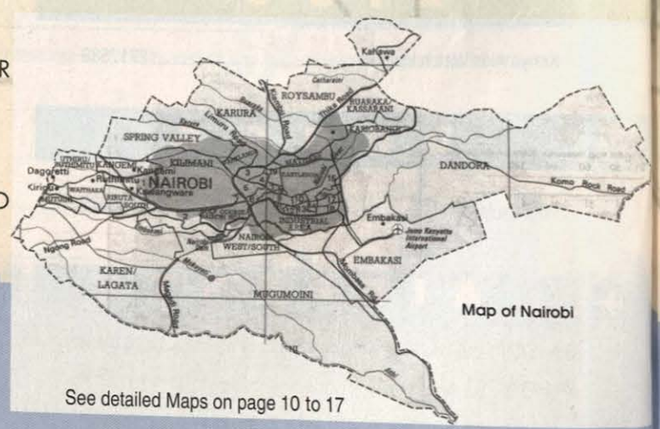

Map of Nairobi

See detailed Maps on page 10 to 17

ABOUT THE DIRECTORY

GENERAL

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For all enquiries relating to change of customer contact details, see **Telephone Sales, Telkom Kenya** on page 28

Directory Layout

The Directory has four sections, namely:-

1. General Information
2. Government Section
3. Alphabetical Listing
4. Yellow Pages (Classified Listing)

The General Information Section contains information that will assist the Customer in making the best use of the telephone service.

The Government Section contains telephone numbers of all Government Ministries and relevant branches and sections.

The Alphabetical Listing contains **Private** and **Business Customers** names in the region covered by this directory, listed alphabetically.

Private Customers are listed by their surname followed by their initials and/or first names.

Kamji,Eugene Other
Box 18336 Ngara, ... 3 47 20 93

This indicates that the Postal Box is in Ngara Post Office

This indicates that the telephone exchange is located in Nairobi

Business/Commercial Customers are listed by the Business Names. One free entry in respect to the Business Name, Physical Address, and Telephone Numbers will be allowed for every Business Customer. Other entries may be made on payment of the relevant fees.
For more details please contact:-
Marketing Department, Kenya Postel Directories Ltd
Telephone (020) 226263 Fax (020) 213526.
Email: info@yellowpageskenya.com
Website: http://www.yellowpageskenya.com

Yellow Pages (Classified Listing) Section contains customers exercising an economic activity. It is organised in alphabetical order by classifications (Class Titles) according to the economic or business activity, and alphabetically within the Class Title. In this section one free entry in respect of business Name, Physical Address, Telephone Numbers and Mobile Phone Numbers will be made for every business Customer.

Advertising in the Directory

Customers may advertise in the Directory on prior arrangements with Kenya Postel Directories Ltd.

For more information please contact:

Kenya Postel Directories Ltd
Sales Department,
Telephone (020) 226263 Fax (020) 213526
Email: info@yellowpageskenya.com
Website: http://www.yellowpageskenya.com

Omission of Entry

These are normally referred to as Ex-Directory or Confidential numbers. Customers' names may be omitted from the Directory at their request and subject to agreement by Telkom Kenya. Such requests should be addressed to the nearest
Telkom Kenya Telephone Sales Office.

POSTA KENYA
The heart of your community.

Please refer to pages 62 to 64 for Post Codes